

# Welcome to the OPHCN webinar

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## National Close the Gap Day 2022

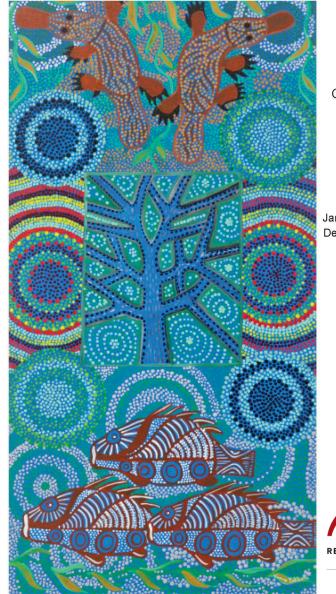


## TRANSFORMING POWER: VOICES FOR GENERATIONAL CHANGE

## CLOSE EGAP CAMPAIGN REPORT 2022

GET INVOLVED antar.org.au/close-gap

## CheckUP Stretch RAP





#### Stretch RAP

January 2022 to December 2024









#### About the artwork and artist

Aunty Venus Rabbitt Wakka Wakka people, Cherbourg

Aunty Venus is an artist and storyteller. Her father was a Wakka Wakka storyteller and she learnt her story telling and artistic skills from him.

Aunty Venus has exhibited her artwork in many places around the world - from Brisbane to Bangkok. She is a great storyteller and has assisted in the production of many of the local Budburra children's books and films. Aunty Venus loves working with children and regularly volunteers at Cherbourg State School and also runs many of the art workshops for children at the Yidding Artists studio.

We first met Aunty Venus in late-February 2016 when CheckUP Venus showed us a painting she had completed recently called staff visited Cherbourg as a follow-up to a CheckUP funded cataract surgery initiative that had taken place in Roma earlier that month. Following the cataract surgery, Aunty Venus' sight 2019 South Burnett Open Art Competition. We knew then had dramatically improved and she was able to paint again.

As Aunty Venus said at the time, "I can see bright colours again...and it's wonderful".

Aunty Venus was working on a painting, Kangaroo Dreaming (see page 33) when we visited her in Cherbourg in 2016. It depicts her three Elders - her father, grandfather, and great grandfather - strong men who mean a lot to Aunty Venus. These men encouraged her to paint from an early age. We used Kangaroo Dreaming as the cover of our Innovate RAP in 2016.

We caught up with Aunty Venus again in Cherbourg in February 2020. Aunty Venus reported that her vision is better than ever and she is painting more than ever before. Aunty Spring Water which depicted her local area of Cherbourg. This painting won first prize in the Indigenous art category at the and there that Aunty Venus' painting would be perfect for the

CheckUP Stretch RAP

cover of our Stretch RAP.







8 CheckUP Stretch RAP

Stretch

2020

#### Our Reflect RAP, launched in September 2013, allowed CheckUP to

focus on consolidating and building relationships both internally and externally and to raise awareness among our stakeholders of the importance CheckUP places on reconciliation.

The Reflect RAP highlighted our organisation's commitment to respecting cultural diversity in the workplace, acknowledging the value of cultural diversity for our stakeholders, our partners and communities across Queensland and contributing to the national effort to close the health and well-being gap between Aboriginal and Torres Strait Islander peoples and the broader Australian community.

Key achievements of our Reflect RAP were:

- Formalising many procedures and protocols that were previously done on an ad-hoc basis.
- The celebration of significant days in the calendar (e.g. NAIDOC Week) with QAIHC and our members.
- · First cultural awareness sessions held for staff. Establishment of RAP Working Group

Our Innovate RAP 2016 - 2018 aimed to build on existing initiatives and introduced new approaches to building stronger relationships, showing increased respect and improving sustainable opportunities for Aboriginal and Torres Strait Islander peoples.

Key achievements of our Innovate RAP were:

- · Reviewing and updating of all HR policies as well as antidiscrimination policies
- Appointment of first Aboriginal CheckUP Board Director.
- Cultural awareness workshop with Uncle Tom Kirk. Management attendance at a two-day Cultural Learning Retreat at
- Binna-Burra. Inclusion of RAP agenda item at staff meetings

 Active participation throughout the state in significant cultural days/events.

We are proud to be launching our third RAP with the development of our Stretch RAP. Our Stretch RAP 2022- 2024 aims to build on the success of our previous two RAPS with a focus on:

- advancing our relationships with our existing networks and exploring new partnership opportunities with Aboriginal and Torres Strait Islander stakeholders:
- embedding respect as a core, central component of our work; • providing an expanded range of opportunities for Aboriginal and Torres Strait Islander people and organisations.

Our Stretch RAP Advisory Group (pictured opposite, top) has five CheckUP members drawn from Executive Management, Board and staff, as well as two advisors from QAIHC, and one each from Brisbane South PHN, Queensland Health, and the Institute of Urban Indigenous Health. 60% of our RAP Advisory Group identify as Aboriginal and/ or Torres Strait Islander. CheckUP recognises and values the honest advice and guidance we received from our advisors during the preparation of this document.

The current CheckUP RAP Working Group members (pictured opposite, bottom) will meet regularly to track our progress against the actions in our Stretch RAP and we will consult with key advisors as issues arise or seek advice as required.



### CheckUP Stretch RAP





Increase understanding,

value and recognition of

Aboriginal and Torres Strait

Islander cultures, histories, knowledge, and rights through cultural learning. Condu

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#### RELATIONSHIPS

A key strategic intent of CheckUP is the focus on connecting per organisations. We believe that strong partnerships lead to bette form meaningful and respectful relationships with individuals at encounter. Our current relationships with Aboriginal and Torres organisations are strong and have been developed over many y to enhance and build upon these existing relationships and we new relationships and partnerships with individuals and organis community service sectors.

#### DELIVERABLE

Establish and maintain mutually beneficial relationships with Aboriginal and Torres Strait Islander stakeholders and organisations.

ACTION

Continue to ensure CheckUP's whole of organisation and related program stakeholder plans include a deficated section on engagement with Aboriginal and Torres Strait Islander stakeholders. Maintain formal two-wav partnerships

Maintain regular engagement with key Aboriginal and Torres Strait Islander

stakeholders and organisations at a local and

community level to continuously improve

guiding principles for engagement.

with a baseline of 30 Aboriginal and Torres Strait Islander communities or organisations in Queensland and grow the number of partnerships by 10% each year.

Develop new relationships with Aboriginal and Torres Strait Islander communities in the Northern Territory, specifically Papurya and Yuendumu through our Allied Health in Remote Schools project in the Northern Territory.

Continue to strengthen relationships with the eight participating schools and communities in North-West Qld and Cape York that are part of the Be Well Learn Well program.

Encourage all staff to use at least one of their two "volunteering days" per year at one of our 30 partner Aboriginal and Torres Strait Islander community organisations so that relationships are strengthened.





DELIV

Increase percentage of

Aboriginal and/or Torre 5% (current) to 10% of

Engage with Aboriginal

staff to consult on our

and professional develo

Review HR and recruite policies to remove barr

Torres Strait Islander pa workplace.

Update CheckUP's Abo

Islander recruitment ar Support at least one tai

development opportun Aboriginal and Torres S

Ensure that CheckUP's

Coordinator role is an i

Support Aboriginal and employees to take on n senior level positions b

professional developme relevant opportunities

2024.

ACTION

Improve employment

Aboriginal and Torres

development.

outcomes by increasing

Strait Islander recruitment

retention, and professional





#### GOVERNANCE

ACTION	DELIVERABLE	TIMELINE	RESPONSIBILITY
Establish and maintain an effective RAP Working	Maintain Aboriginal and Torres Strait Islander representation on the RWG	June 2022,2023,2024	CEO
group (RWG) to drive governance of the RAP.	Maintain Aboriginal and Torres Strati Islander representation on the RWC June 2002,2003,2004 CEO   Apply a Terms of Reference for the RWG. June 2002,2003,2004 RAP Coord   Meet at least four times per year to drive and monitor RAP implementation. Reform, May 2002,2003,2004 RAP Coord   Embed resources needed for RAP implementation. June 2002,2003,2004 CEO	RAP Coordinator	
		August, November	RAP Coordinator
			CEO
Provide appropriate support for effective implementation of RAP	Embed key RAP actions in performance expectations of senior management and all staff.	July 2022,2023,2024	HR Manager

or effective ntation of RAP	expectations of senior management and an stan.	2022,2023,2024	
ents.	Embed appropriate systems and capability to track, measure and report on RAP commitments.	July 2022,2023,2024	RAP Coordinator
	Maintain an internal RAP Champion from senior management.	July 2022,2023,2024	CEO
	Include our RAP as a standing agenda item at fortnightly staff meetings and weekly Business Planning Meetings (BPM) (senior management meetings).	Fortnightly/Weekly 2022,2023,2024	CEO
	Complete and submit the annual RAP Impact Measurement Questionnaire to Reconciliation	September 2022,2023,2024	RAP Coordinator





commitme





### Queensland Primary Healthcare Network Webinar

## **CheckUP's Workforce Programs**





Health Workforce Programs gateway to industry schools **health** 

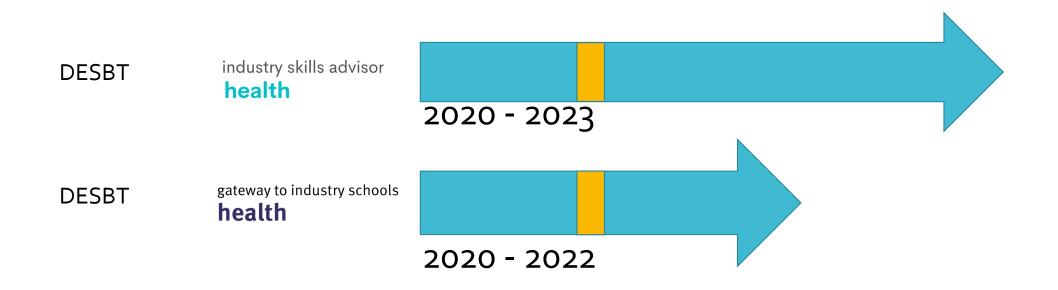


industry skills advisor **health** 

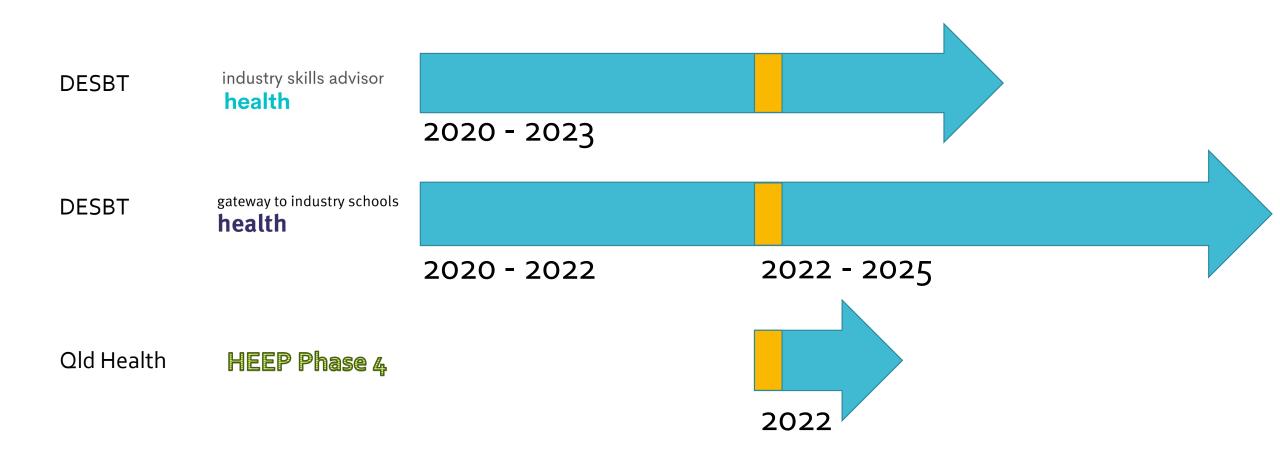


HEEP Phase 4

#### Workforce Program Funding 2021



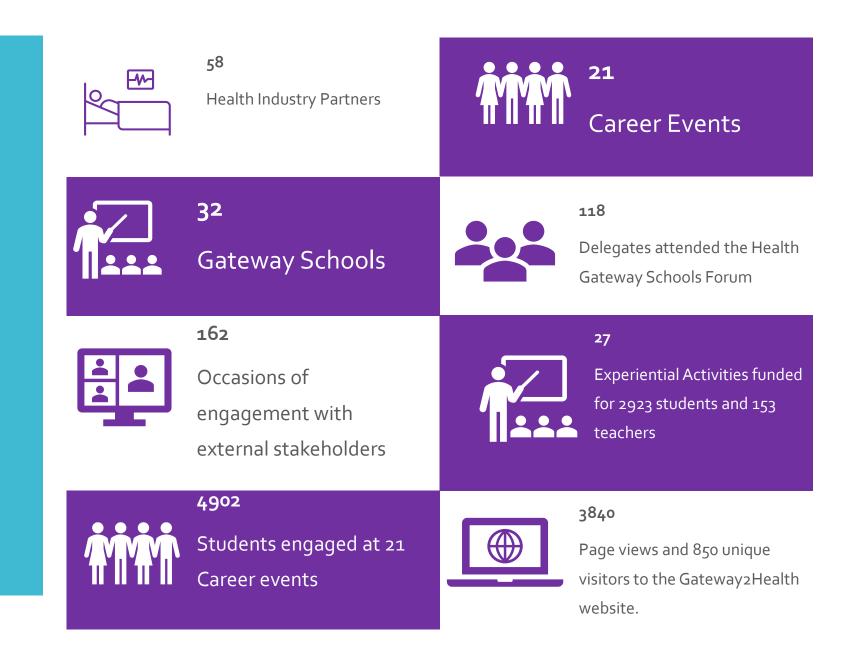
#### Workforce Program Funding 2022



# gateway to industry schools health



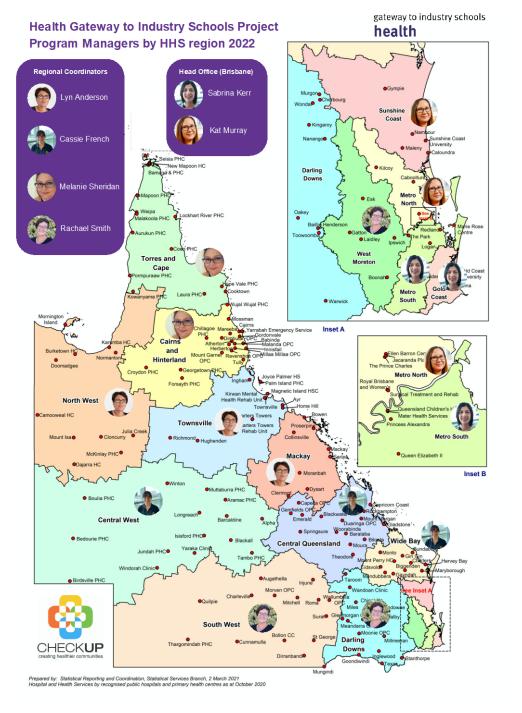
## 2021 Gateway Statistics



#### gateway to industry schools Health Gateway to Industry Schools health **Program Managers 2022** CHECKUP creating healthier commun **Contact Details** Melanie Sheridan (RC) Lyn Anderson (RC) Sabrina Kerr Sabrina Kerr Kat Murray Cassie French (RC) **Rachael Smith (RC)** 0.6FTE 0.6FTE **0.2FTE** 0.2FTE 0.2FTE 0.2FTE sabrinakerr@checkup.org.au 07 3105 8300 Kat Murrav kmurray@checkup.org.au Wide Bay Townsville Cairns South West **Brisbane South Brisbane North** 07 3105 8300 **Central Qld** Mackay **Far North Qld** Toowoomba **Gold Coast Sunshine Coast Central West Qld** North West Lyn Anderson landerson@checkup.org.au 07 3105 8300 Carmel College. • Gympie FLC Bundaberg Tec-NQ. Bentley Park St Saviour's Cassie French Thornlands Kawana Waters Townsville SHS College College, cfrench@checkup.org.au Loganlea SHS State College St Teresa's St Ursula's Toowoomba 07 3105 8300 Unity College, MacGregor SHS College, College, Faith Lutheran. Runcorn SHS Caloundra Yeppoon Abergowrie Plainland Melanie Sheridan Sunnybank SHS Deception Bay FLC The Cathedral St Patrick's Ipswich SHS Trinity College, Hemmant FLC College, msheridan@checkup.org.au College 07 3105 8300 Kelvin Grove State Beenleigh Mackay Rockhampton Lourdes Hill College Kirwan SHS **Rachael Smith** Marsden SHS Kenmore SHS Ryan Catholic rsmith@checkup.org.au Mabel Park SHS Mary Mackillop, College, 07 3105 8300 St Augustine's, Nundah Townsville Augustine Heights St Columban's McAuley College, College, Caboolture Beaudesert St James' College, St Michael's Spring Hill College, Merrimac St Patrick's College, Shorncliffe

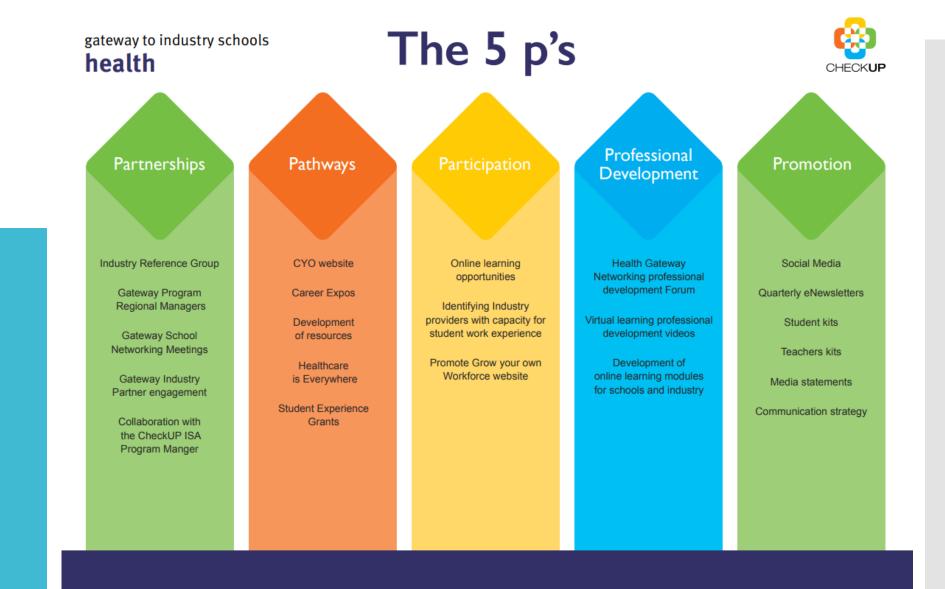
## NEW Regional Structure

NEW Regional Structure





# New Plan for 2022











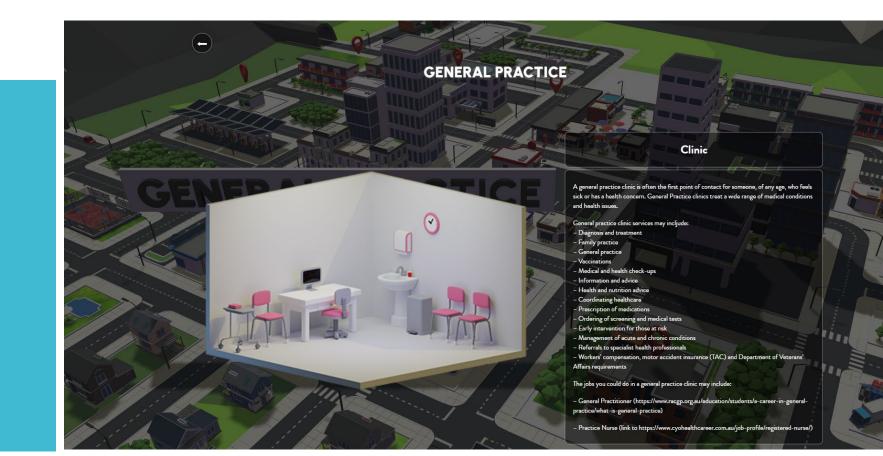
























## Choose Your Own (CYO) Health Career



Vocationa Educatio

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Contacts & Resources Q





Guidance for students considering a health career through a vocational education and training pathway





out	Vocational Education & Skills	Career Pathways	Job Profiles	Personal Stories	Patient Journeys	Contacts & Resources	Q
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#### Allied Health Assistance

Members of the allied health team provide care for patients and their families and help people improve their physical and psychological wellbeing.



#### Business Administration and Technology

Business administration and information technology are important areas because they help to make sure patient care is streamlined and well organised.



#### Dental Assisting

It's not just about brushing and flossing. Good oral health is important as part of our overall health and wellbeing.





Services Assistance

rsistance can be a great area to re are a broad variety of roles.



#### Health Services Operations

Health services operations includes non-direct patient support. It is an important area for the efficient and effective running of health services.



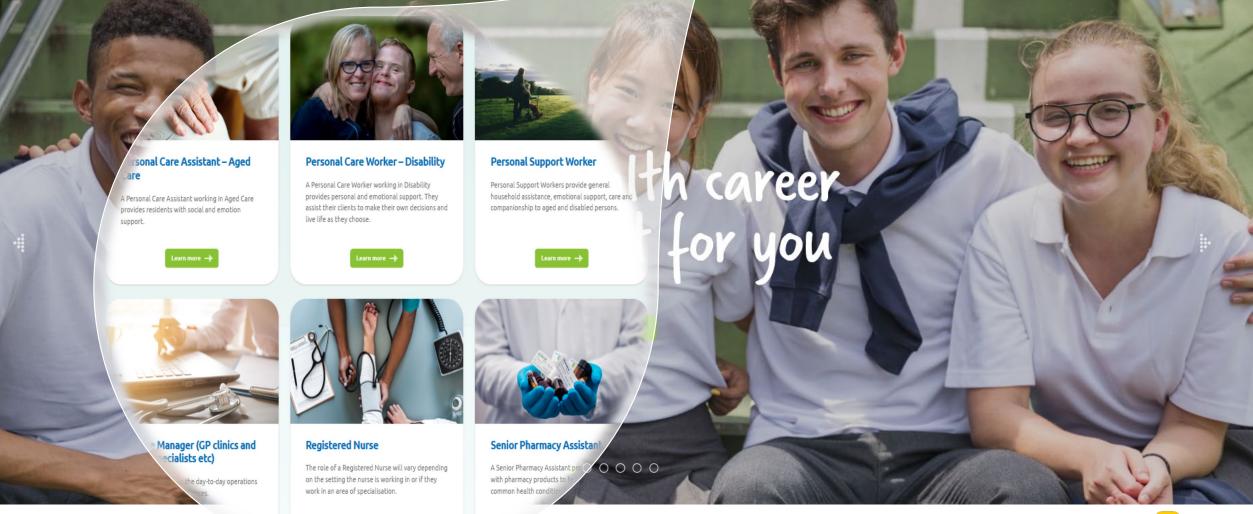
#### Mental Health Support

The area of mental health involve people at a challenging time they are affected by a me Learn more 👐

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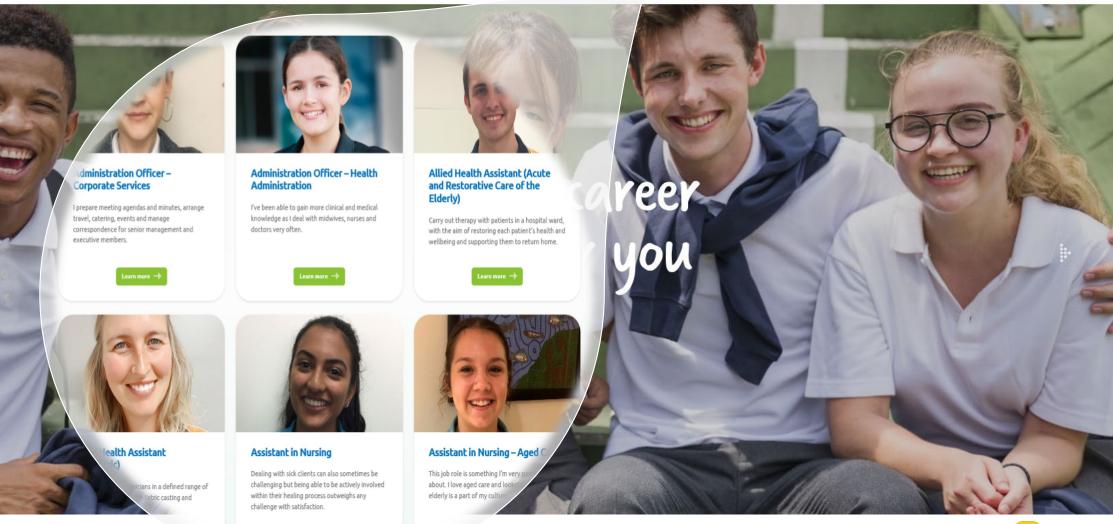
Choose Your Own Health Career Your health career starts here.	About	Vocational Education & Skills	Career Pathways	Job Profiles	Personal Stories	Patient Journeys	Contacts & Resources	Q
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Learn more 🕂

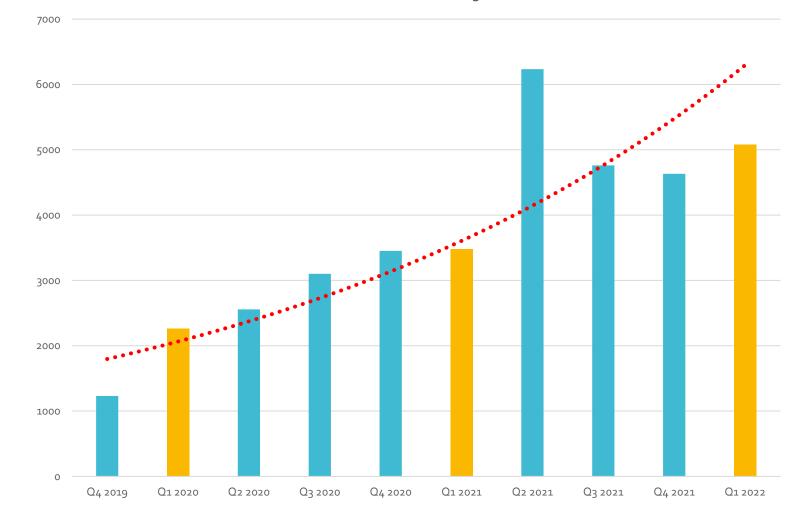








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#### CYO Website traffic 2019 - 2022

## CYO website statistics



## HEEP Phase 4



## HEEP 4

Old Health Workforce Strategy Branch

#### **1**. VET Research Report

2. Seed funding for GYO workforce initiatives



# industry skills advisor **health**



## Purpose of ISA

- Engage with employers, small business and industry stakeholders to provide high quality, evidence-based industry advice and intelligence about:
  - current and emerging industry direction,
  - regional skills needs and training solutions, and
  - jobs growth and employment opportunities.
- Contracted from 1 March 2020 to 30 June 2023 by Department of Employment, Small Business and Training (DESBT)

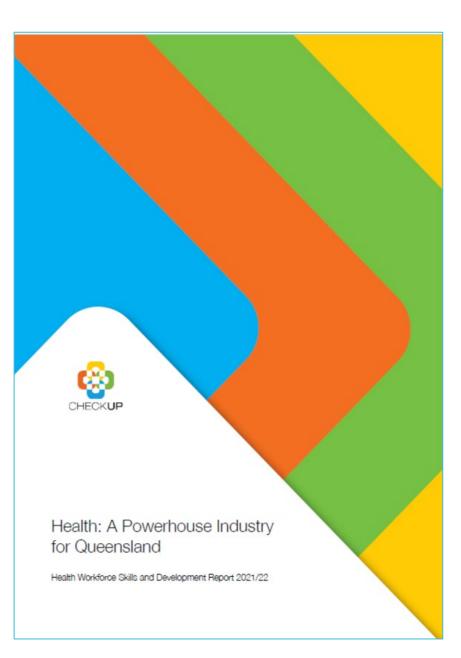


What our advice influences

- Inform and align training and skills priorities and decision-making by DESBT, including program design and investment settings.
- Support the ongoing implementation of the VET Quality Framework.
- Inform and contribute to national vocation education and training (VET) reform agendas and the review and development of training packages.
- Support employers, businesses and industry to connect and engage with VET and VET pathways and programs, initiatives and events.



## Workforce report





Workforce Summit – 11 March





## Leadership

• In the past 12 months, CheckUP's role has evolved significantly, and we are now seen as leaders in health workforce planning and solutions through ISA and Gateway.

