

ACCESS FOR ALL

disability awareness for
mainstream health providers



The background of the image is a traditional Indigenous Australian artwork. It features a light blue background with a pattern of small white dots. Overlaid on this are large, stylized figures in earthy tones of brown, tan, and blue. These figures have circular bodies and radiating lines, resembling stylized people or spirits. The overall style is characteristic of Indigenous dot painting and symbolic art.

We pay respect to the Traditional Custodians
of the land.

We extend our respect to Elders, past and present,
and future leaders, for they hold the memories, the
traditions, the cultures and hopes of
Aboriginal and Torres Strait Islander people.



ACCESS FOR ALL



- ▶ What is AfA
- ▶ Why AfA
- ▶ How & who of AfA
- ▶ Brief overview
- ▶ Get AfA

What is AfA

- ▶ Free, online disability awareness training funded by the NDIA
- ▶ Aims to:
 - ▶ Create awareness of the barriers people with disability experience when accessing healthcare
 - ▶ Improve disability awareness among health providers
- ▶ Provides strategies and resources to improve healthcare access for people with disability
- ▶ Suitable for all health providers, practice managers, health administrators and health students
- ▶ CPD points for most health professions



Why AfA



- ▶ Only ~ 11% of people with disability are on the NDIS (approx. figures)
 - ▶ Australian population: 25+ million people
 - ▶ People with disability: ~4.4 million people
 - ▶ People with disability with a NDIS plan: ~500,000
- ▶ What do the other 89% of people with disability do?
 - ▶ Ineligible
 - ▶ Not yet on NDIS
- ▶ Many people with disability are required to access mainstream health services
- ▶ Many health services are not funded by NDIS
- ▶ **Healthcare access for people with disability is poor due to the barriers they experience**

Healthcare access barriers for people with disability

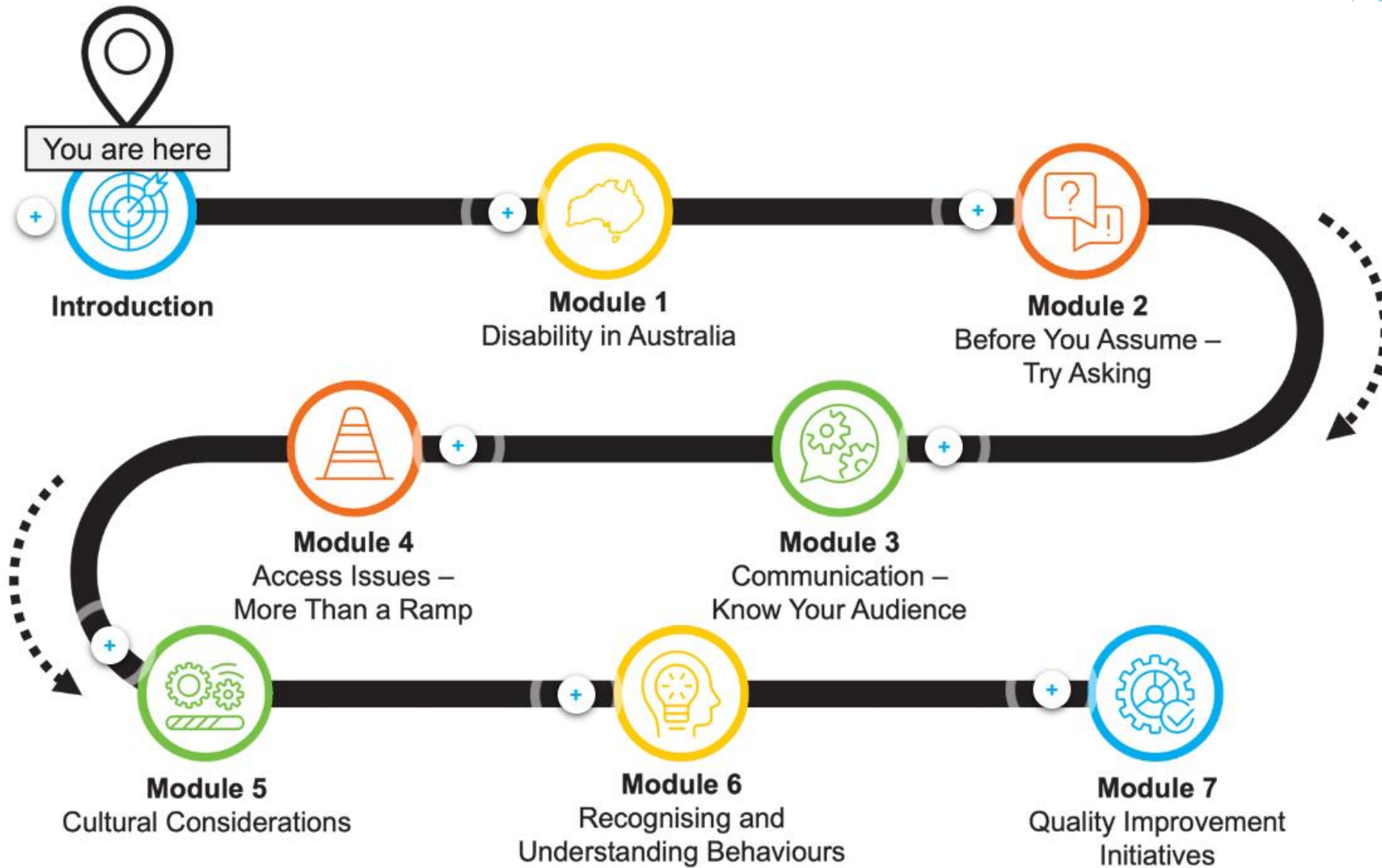
- ▶ Assumptions
- ▶ Discrimination
- ▶ Bias (conscious and unconscious)
- ▶ Physical access
- ▶ Poor communication with people with disability, carers, support workers and family
- ▶ Poor communication between health professionals
- ▶ Cost
- ▶ Wait times



Brief overview



CHECKUP



Engaging & Interactive

Select the play button below to watch the video.



CHECKUP



Engaging and Interactive

Myths, stereotypes and assumptions about people with disability

Myths about disability can lead to assumptions.

Select the + buttons below to bust these myths, stereotypes and assumptions.

Equal opportunity means everyone should be treated the same.

People with a disability don't have normal lives.

"Disability" is a negative word.



Things to consider when creating equitable access for people with disabilities

Communication

Click cards to flip

Profile

Appointment scheduling procedures – individualising where appropriate – using profile information to meet individual needs.

Triaging of patients – gathering information to identify needs including disability.

Treatment

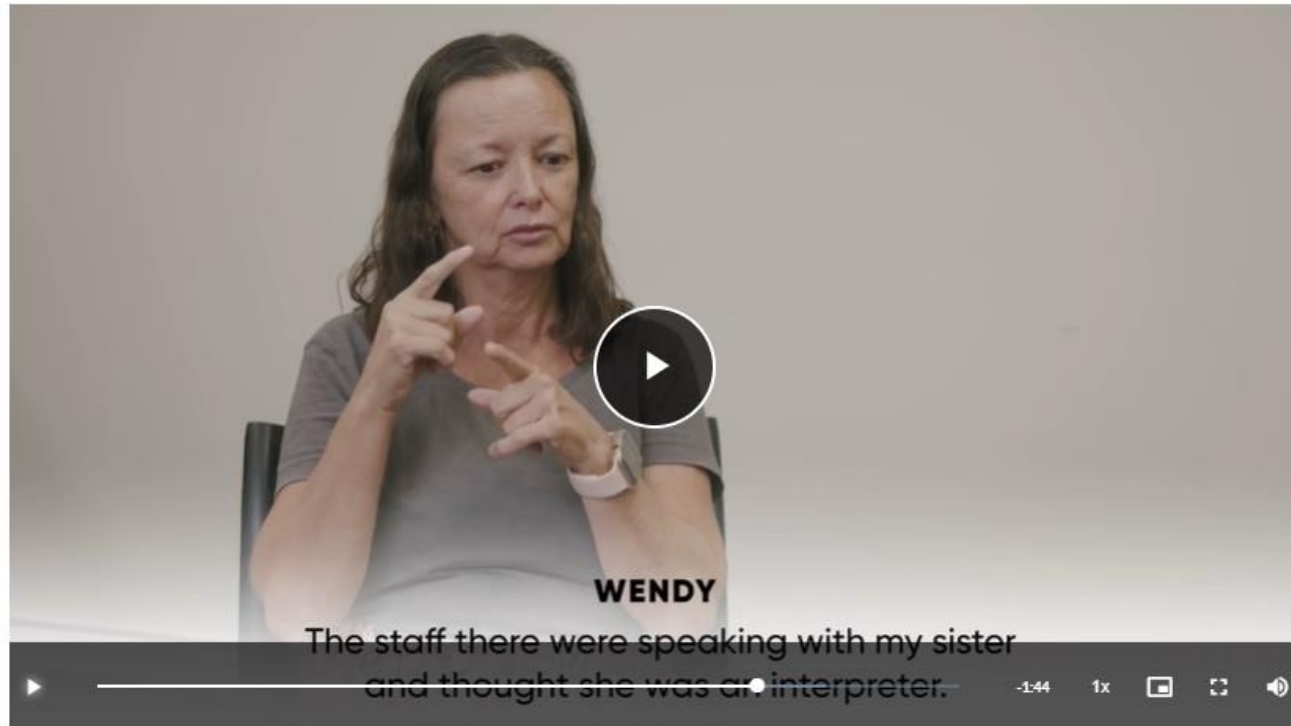
Equipment

Training

Enable

Disability cultural competence.

Engaging and Interactive



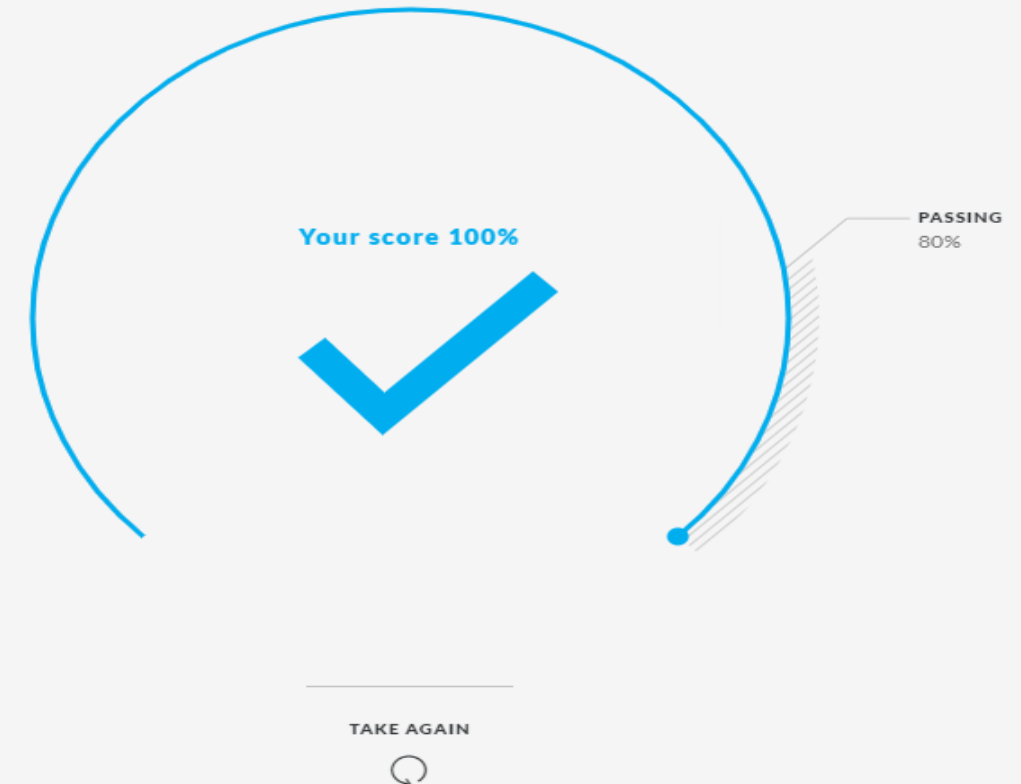
Recaps and Knowledge Checks



Key messages

- 1 Disability affects a substantial proportion of Australia's population.
- 2 There are many different types of disability. The impact on each person, their family and carers often varies.
- 3 Disability can limit employment and education. It can cause psychiatric and psychological distress and poverty. It can contribute to violence and can lead to overall poor health.
- 4 People with disabilities do not access mainstream health services at the same rate as people without disabilities.
- 5 Models of disability have progressed over time. The 'Social Model', 'Biopsychosocial Model' and the 'Human Rights Model' of disability are now more widely accepted. The 'Medical Model of Disability' is becoming a thing of the past.
- 6 There are numerous policies and legislation around disability that you, and your organisation should be aware of.

Quiz results



Useful resources



SERVICE ACCESSIBILITY SELF ASSESSMENT CHECKLIST



CHECKUP



Funded by the National Disability Insurance Agency

PHYSICAL ACCESSIBILITY					
BUILDING ACCESSIBILITY		Y	N	NA	NOTES
	Is there an easy drop-off point near the main entrance?				
	Are there designated accessible parking spots?				
	Is the approach to the building free of barriers and obstacles e.g. uneven pavement or narrow paths?				
	Is signage clear and large enough to be seen by people with a visual impairment?				
	Does the building have an access point for wheelchairs and other mobility aids e.g. level entrance or ramp?				
	Are curbs lowered (or access points provided) to allow wheelchairs, scooters, wheelie-walkers to access?				
	Are there handrails present on all stairs and ramps?				
	Are doorways and corridors wide enough to permit entrance of a wheelchair or other mobility aids?				
	Is the elevator a suitable size to fit a person with disability, their family members, and/or carer's?				
	Are there automatic doors at the entrance of your service?				



Funded by the National Disability Insurance Agency

Access for All – Resource Library

Module 1: Disability in Australia

Australian Institute of Health and Welfare

Disability in Australia

<https://www.aihw.gov.au/reports/disability/people-with-disability-in-australia/contents/summary>

Healthcare access of people with disability

<https://www.aihw.gov.au/reports/disability/access-health-services-disability/contents/content>

The health of people with disability

<https://www.aihw.gov.au/reports/australias-health/health-of-people-with-disability>

World Health Organisation

Disability and health

<https://www.who.int/news-room/fact-sheets/detail/disability-and-health>

Access for All App



- ▶ 3D stimulated training app based on lived experience
- ▶ Experience healthcare through the eyes of people with disability
- ▶ Collaboration between CheckUP, Queenslanders with Disability (QDN) and Enabler Interactive.

Search
<CheckUP Access for All>
in mobile app stores



<https://accessforall-checkup.talentlms.com/>

Thank you!
Any questions?



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