

# Outreach services

## Reporting system queries

Query	Appropriate contact
<ul style="list-style-type: none"> <li>I would like to know who from my organisation has a username and password.</li> <li>I would like a username and password to submit an LVR.</li> <li>I have a username and password, but I am having trouble logging on to the system.</li> </ul>	<p>Please contact Sulu Malau on 07 3105 8316 or email <a href="mailto:smalau@checkup.org.au">smalau@checkup.org.au</a>.</p> <p>Please <a href="#">click here</a> to access the System User guide.</p>
<ul style="list-style-type: none"> <li>I have forgotten my username and password and would like it to be re-sent to my email address.</li> </ul>	<p>Please contact the help desk via <a href="mailto:outreachservices@checkup.org.au">outreachservices@checkup.org.au</a>.</p>
<ul style="list-style-type: none"> <li>I have identified incorrect service details in the system.</li> </ul>	<p>Please contact Sulu Malau on 07 3105 8316 or email <a href="mailto:smalau@checkup.org.au">mailto:smalau@checkup.org.au</a>.</p>

For further information on the reporting system please click [here](#) or contact the Outreach Services team on (07) 3105 8300 or email [outreachservices@checkup.org.au](mailto:outreachservices@checkup.org.au).